



# PaperCut Hive FAQs

## All the things you want to know about PaperCut Hive

### 1. Is PaperCut Hive easy to set up?

Yes it's easy to set up. With the help of Taco Technologies, you can be set up in no time on most modern printers and MFDs. The intuitive admin interface that allows you to quickly enable features that make printing secure, easy and sustainable.

### 2. Will PaperCut Hive work with my brand of MFP/MFD/printer?

One of PaperCut's strengths over the last 20 years has been to support every printer and operating system.

PaperCut has stayed true to their vision in this product. Over the first few months PaperCut Hive has been tested on printer models from pretty much every manufacturer, every brand and we're yet to find a brand it cannot support.

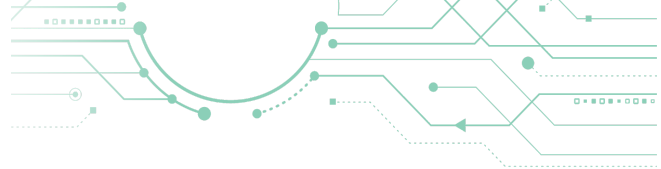
MFP/MFD touchscreen embedded software supports on-device secure print release and is available for leading printer brands; and more brands are being added. The goal is to support the same set of brands and modes of printers/MFPs/MFDs as supported by PaperCut MF.

### 3. I'm a potential customer. How can I get Papercut Hive?

PaperCut Hive just like PaperCut MF is sold and supported by PaperCuts network of certified resellers and partners. Please reach out to us, let us know your story and let's talk about the best way to get PaperCut Hive in your hands.

### 4. Can I use PaperCut Hive in my high school or university?

Education institutions have special requirements and the initial phase of PaperCut Hive tends not to be tailored for education. Check out PaperCut MF, which is specifically designed for education. Over time PaperCut will be bringing more cloud technologies to education. Stay tuned for more announcements.



#### 5. I'm a large enterprise, is PaperCut Hive suitable for me?

PaperCut Hive has been designed to fit both small and scale to large enterprise, with security and reliability at its core. An example of this is using the latest IoT technology such as Edge Mesh.

#### 6. Can I easily enable visitors/contractors to print with PaperCut Hive?

Computer says yes! It's super easy. The SysAdmin just sends the visitor an email invite so they can self-onboard. Or they can request access themselves by simply scanning the QR code at the MFD's label.

#### 7. Is PaperCut Hive like PaperCut MF?

In some ways yes and in some ways no. PaperCut Hive, like PaperCut MF, integrates directly with the MFD or printer firmware. It provides advanced features (such as secure print release on the device) and usage tracking (such as print, copy, and scanning tracking). It is also a product that's serviced and supported by PaperCuts partner network.

PaperCut Hive is designed to be only available as a fully-hosted product, while PaperCut MF includes the option to self-host. PaperCut MF is the flagship product and is packed full of features, many of which will make their way into PaperCut Hive over time. Organisations needing the full power of print management should consider PaperCut MF.

#### 8. Can I use PaperCut Hive to control MFP/MFD access and track copy, fax, and scan?

Yes, that's one of the main features of PaperCut Hive. Most major print vendor brands already have this functionality, with more being added, to have the same level of coverage PaperCut is known for.

#### 9. Can users print from their phones or tablets?

Yes, PaperCut Hive supports printing from iPhone/iOS or Android mobile devices/smartphones. This is a standard feature that is included by default. Users just need to follow the simple steps in their invitation email to download the PaperCut Hive mobile app. Additionally, they can also use the mobile app that provides a touch-free (contactless) print release experience at the MFP/MFD.



**10. Does PaperCut Hive support swipe proximity cards for user authentication at the MFP/MFD?**

Yes, most major card technologies are supported out of the box including proximity cards like MIFARE, HID and NFC technologies. It also supports barcode readers.

Your end-users can also self-associate their cards directly on the MFD without any admin interaction required.

**11. Do I need a print server or a cloud account with Azure, AWS or Google Cloud Platform (GCP)?**

No, PaperCut Hive is a true public cloud print management solution and it's fully-hosted for you. It's also a server-free product so there is no requirement for you to maintain a print server or have your own cloud account. Think of PaperCut Hive as your outsourced print infrastructure.